

Little Waltham & Great Notley Surgery PPG– News Update.

Firstly, albeit somewhat belatedly we would like to wish everyone a Happy New Year!

Thank you to everyone who participated in the survey last year when we were asking for thoughts on the new Anima booking system and services offered at the surgery. We will put a summary of our findings on the surgery website but in the meantime, we are engaged in conversation with Anima over some of the issues raised and how they might be addressed.

From the surgery's perspective there continues to be an issue with patients not attending their appointments which we know was exacerbated by the fact that Anima was informing patients of their appointment day and time after that time had passed! However, that has now been resolved so, if you're unable to attend a given appointment time, please contact the surgery so that the time can be given to another patient. Thank you.

The Practice has recently appointed Dr. Ramjan as a Partner adding strength and depth to the team.

We, the PPG continue to support the practice in trying to ensure that sufficient provision of healthcare facilities is included in local housing developments and are in regular contact with the ICB. However, in line with the new NHS 10-year plan the ICB is currently undergoing a restructure which should be operational in April so it won't be until after that date that we can hope to have a more definitive idea of future plans. Watch this space!!